
SCAN COIN

Remittance Payment Kiosks



Payment Kiosks deliver effective customer service and free up staff time

The SCAN COIN Remittance Payment Kiosk is a self-service payment machine through which a wide range of account payments can be made using coins, notes, credit/debit cards or cheques. The Kiosk provides an effective solution for taking payments that cuts collection and administration costs while offering a better service to customers.

Customer accounts are selected using the touch screen menu, by inserting an account card in the card reader or by scanning the barcode on a bill. Several accounts can be paid together using the "shopping basket" facility. A receipt is issued for all transactions. The Kiosk transmits payment and audit data via a LAN to a back office server or stand-alone PC. This data can then be used to update customers' accounts via the income management system. Copies of all data are also held as backup on the Kiosk's hard disk drive.

Greater access for customers

The SCAN COIN Remittance Payment Kiosk helps you to deliver a more cost effective service. It is totally self-contained and secure and can therefore be sited where it is most convenient for customers – perhaps in a library or shopping centre, post office or doctor's surgery. Now payments can be made outside office hours at a time and place that is more convenient to the customer. In return, local authorities can release valuable space and reduce the number of staff dedicated to payment collection so that they can be used in other areas.

Better control

Automated transactions eliminate the possibility of fraud and give better audit information. Using the optional Saturn remote monitoring system, management can check the status, contents and history of all kiosks on their network. This system can ensure the kiosks are always in service by giving advance warning of low change, low paper roll or a full cashbox. Full details of all transactions can be clearly displayed to enable speedy resolution of any customer queries. The status of all devices in the kiosk is shown in simple icons so that any fault can be quickly diagnosed.

SCAN COIN can also provide automatic connections with clients' own cash receipting systems if required. This can be used to validate reference numbers and return balance information as well as giving an immediate update on payment of a bill.

Convenient to use

The kiosk is designed for ease of use, providing simple and clear instructions and guidance to the user.

The self locking coin bag and bank note cassette can be removed from the cabinet through the front door, or through the rear door where a kiosk is installed through a wall. Payments can be made using coins, notes or credit and debit cards and change given from the large capacity coin hoppers. A facility to deposit cheques is also an option.

Easy to operate

A colour touch-screen display is used for selecting the required payment option from the on-screen menu and for inputting the requested information. Multiple language options are also available to ensure easy access for all customers. The display can be customised to reflect an organisation's branding and accommodate individual requirements. It can also be modified by the operator as needs change or additional services are added.

The kiosk can read the customer's account card or scan the barcode on a bill, so that only the amount to pay needs to be entered before making a payment. If no card or barcode is available the customer may select the required fund and enter the requested information on the touch screen. The type of information requested may be configured for each selection with the appropriate numeric or alphanumeric key pads displayed as necessary on the touch screen.

When notes are fed into the machine they are checked by a sophisticated note validator that can be programmed to accept any currency and easily updated for future note changes. As with all software modifications this can be done remotely. Once accepted, notes are deposited into a 1000 or 2000 capacity secure note cassette. Coins are checked by a high security coin acceptor and deposited in a secure coin bag. The coin acceptor can also be programmed for any currency and can be remotely updated.

The availability of change enhances the service and is always welcomed by customers. Four high capacity hoppers allow for up to four different denomination coins to be dispensed ensuring that customers do not have to credit their account

with more than necessary. However, for some applications change may not be required and therefore this facility can be omitted.

When payment by credit and debit card is required, an integrated Chip & Pin keypad is fitted which uses a fully accredited system to authorise transactions via a secure and reliable Electronic Funds Transfer (EFT) provider. The system is PCI DSS compliant and is kept up to date with any changes in legislation and security requirements.

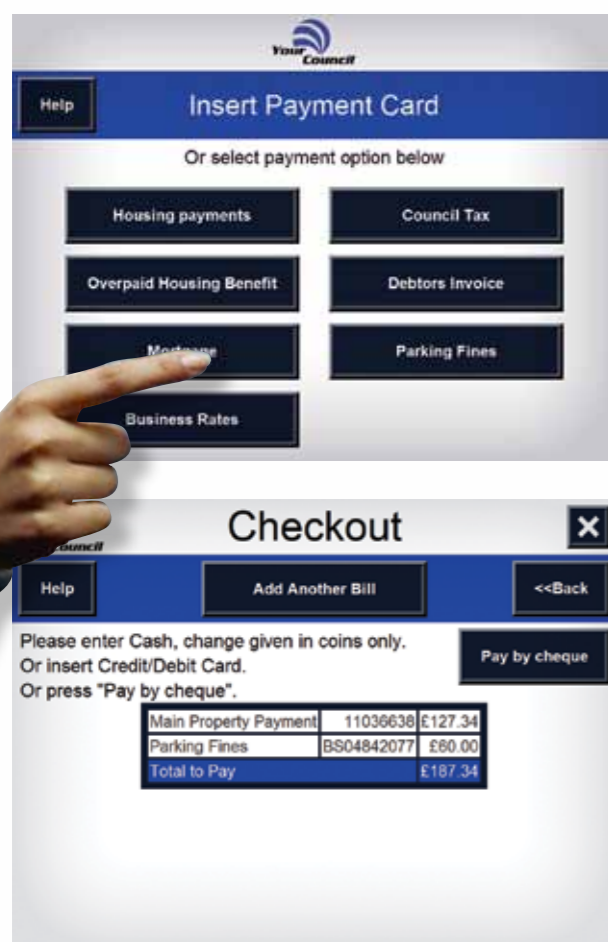
Multiple bills can be paid in one transaction with a breakdown provided of each settlement and a receipt printed for all transactions.

For complete security, an optional UPS backup system can be fitted that will maintain power to the machine during short power failures. If the power failure persists, the system will ensure that all transaction data is saved and the kiosk is shut down safely.

Management and reporting.

Several kiosks in different locations can be easily managed by using the Saturn remote monitoring system.

The Saturn management system displays status and audit information from each Kiosk via a web browser. Key features of the system include: detailed status and audit information for each Kiosk, remote control of Kiosk including in/out of service and alarm reset, remote configuration of Kiosk including the upload of balance files, setting hopper fill amounts and upload of configuration of help and language files



SCAN COIN Remittance Payment Kiosks

A3 Remittance Payment Kiosk



The SCAN COIN A3 Remittance Payment Kiosk offers a wide range of payment options including payment by coins, notes, credit/debit cards or cheques.

Customer accounts are selected using the touch screen menu or by inserting an account card in the card reader or by scanning a barcode from an existing bill.

Several accounts can be paid together using the "shopping basket" facility. Change can be given in coins and notes.

L9 Remittance Payment Kiosk



The SCAN COIN L9 Remittance Payment Kiosk is a small wall mounted unit that offers payment options including payment by coins and / or credit/debit cards.

As with the A3, customer accounts are selected using the touch screen or card reader and, as with the A3, several accounts can be paid together using the "shopping basket" facility and a receipt is generated.

Founded in 1966, SCAN COIN is one of today's leading suppliers of cash processing equipment, system solutions and services. Our worldwide customer base is served through a network of SCAN COIN companies and distribution partners covering some 120 countries. SCAN COIN develops, manufactures and markets equipment and integrated solutions for handling banknotes and coins, and has become a world leader in the automatic cash processing market.



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